# IT department

# Virtual Meeting Rooms & your IT team

Traditionally, high purchase costs and the specialist skill sets and infrastructure needed to support and manage video, along with the scepticisms of the reliability of using video conferencing, has for too long discouraged wide scale adoption.

With UCi2i's video managed services and Virtual Meeting Rooms, we relieve you from those technical frustrations, costs and infrastructure needs, delivering an everyday, reliable, secure, supported and high definition video experience for all your IT team needs.

Providing fast, reliable and accurate information and support are crucial for any IT team. Help is often needed at the onset of a problem and IT teams need to be able to react quickly to issues the moment they are raised. This means instant, secure and reliable communications is vital.

Minimise the need for local and international travel, saving time, money and your carbon footprint.

Enjoy high definition, security and unlimited usage.

Increase collaboration, productivity and profitability.

Enjoy around the clock, global support real people, speaking your language.

#### Day to day problem solving with customers

Managing and dealing with specific internal and external technical issues is often time consuming, especially when the people they are associated with are located in varying areas around the world.

Dedicated IT team Virtual Meeting Rooms offer an all-in-one solution to increasing face to face contact with colleagues and customers, without the further technical headaches and high costs traditionally associated with video conferencing. Managed video from UCi2i allows your team to resolve issues quickly and effectively with minimal hassle, and without the need for your IT team to process the specialist skill sets needed to support video conferencing.

We understand that with any IT team, issues are often highly confidential and secure communications is vital. Our Virtual Meeting Rooms are securely pin protected and end to end encrypted, offering a risk-free way to hold multi-participant video calls on any standards based video device.

Your Virtual Meeting Room can be accessed from anywhere in the world, so no matter where you find yourself, you're only one click away from the people that matter.

info@uci2i.com www.UCi2i.com @UCi2i



Trial UCi2i services for free for two weeks.

EMEA
e: free.trial@uci2i.com
t: +44 (0) 203 841 8555
a: 6 Mitre Passage
Greenwich Peninsula
London, SE10 0ER

Give your IT teams the power of Virtual Meeting Rooms today.

APAC
e: free.trial@uci2i.com
t: +852 3746 6000
a: 21/F, Wyler Centre Phase II
192-200 Tai Lin Pai Road
Kwai Chung, New Territories
Hong Kong

### For pervasive and supported visual communications. Wherever you are. UCi2i



## Keeping in touch with your suppliers

IT teams are continuously liaising and procuring a variety of third party suppliers, including suppliers of hardware and software. By using video communications via Virtual Meeting Rooms, your IT teams are able to meet face to face with external suppliers and other departments - as easy as making a phone call.

By using Virtual Meeting Rooms, your IT team are able to meet with anyone in secure high definition. The instant desktop, application and content sharing makes it easier to provide and absorb valuable information and troubleshoot on a real time basis, allowing you to make faster decisions and collaborate productively.

UCi2i Virtual Meeting Rooms have just one fixed-priced monthly subscription fee with all you can eat, unlimited usage - making it the affordable way to stay connected.

#### System review analysis

The high definition quality and content sharing capabilities of Virtual Meeting Rooms allow IT performance reviews and service level agreement meetings to delve into detail quickly and easily.

IT can pull together virtual teams quickly to assist with resolving issues and troubleshooting and globally dispersed teams can meet and collaborate anytime, creating an open and productive team culture for any type of organisation.

Fully managed and supported globally, your Virtual Meeting Room is your reliable, everyday, risk-free means of communicating and sharing instantly.

Geography and time are no longer your enemy, as you can meet anyone instantly, on any device, without needing to leave your home or office.





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